



## Limited Warranty

T&C Fire and Security Systems, LLC, optionally provides its Customers with a Limited

Warranty for residential and commercial customers.

This Limited Warranty gives coverage for all devices installed by T&C Fire and Security Systems, LLC, and/or equipment certified by T&C Fire and Security Systems, LLC. It is the responsibility of the Customer to properly test their system on a weekly basis, and to report any malfunction to T&C Fire and Security Systems, LLC, as soon as possible. T&C Fire and Security Systems, LLC, will make the necessary repair and/or replacement of equipment in order to restore the equipment to its original operating condition, at T&C Fire and Security Systems, LLC's, expense for parts and labor. T&C Fire and Security Systems, LLC, will respond to repair requests by the Customer within a reasonable time. T&C Fire and Security Systems, LLC, business hours are from 8am – 5pm Monday through Friday, and T&C Fire and Security Systems, LLC, will be closed on holidays and weekends. After hours emergency service is available for alarms that cannot be armed or disarmed; however, after hour service is chargeable at T&C Fire and Security Systems, LLC, emergency service rate at the time of such service.

### Coverage:

T&C Fire and Security Systems, LLC, Limited Warranty covers parts and labor from failures of the system involving normal wear and tear, and mechanical malfunction. This coverage is for T&C Fire and Security Systems, LLC, does not cover damage to the system caused by acts of God (such as lightning) or physical damage to the system; repairs made by others not affiliated with T&C Fire and Security Systems, LLC, nor does it cover batteries in wireless devices, nor wiring in walls. All other devices that have been installed by T&C Fire and Security Systems, LLC, or otherwise certified into the system, are covered by this repair / replacement limited warranty. New systems usually have a one year limited warranty, in which any service requests made by Customer will not be charged for covered items. After the initial one year limited warranty has expired, the Customer will be responsible for T&C Fire and Security Systems, LLC, charges for such repairs at the appropriate rate for such services; unless, the Customer has optioned to have a written service policy.

T&C Fire and Security Systems, LLC, Limited Warranty is strictly a repair / replacement warranty. T&C Fire and Security Systems, LLC, does not warrant that the system will prevent burglary, robbery, fire, smoke, or the consequences therefrom. That T&C Fire and Security Systems, LLC, assumes the Customer has insurance for such losses; and T&C Fire and Security Systems, LLC, is not responsible for any losses of this nature, including providing a security system while such equipment is being repaired.

T&C Fire and Security Systems, LLC, wants its Customers to be as safe as possible, therefore, use common sense security procedures, be sure to arm your system, test your system weekly, and to report any malfunctions to T&C Fire and Security Systems, LLC, promptly.